



**Confederation of Tourism and Hospitality (CTH)**  
**Diploma in Travel Agency Management**  
**Examination Timetable**  
**25-29 January 2010**

**PLEASE NOTE:** Exams take place at **Porchester Hall (PHall) or Parliament House (WLC)** (*maps attached*). Candidates should assemble at the exam venue at least **15 minutes before** the exam starts. You must bring along your **WLC and CTH student cards**.

Exam paper	Date	Start time	Venue	Duration
Travel Geography (DTM102)	Monday 25 January	9.30 am	PHall	2 ½ hours
Finance for the Travel Industry (DTM192)	Monday 25 January	1.30 pm	PHall	2 ½ hours
<b>Business Computing (DTM122)*</b>	<b>Monday 25 January</b>	<b>2.00 pm</b>	<b>WLC</b>	<b>2 ½ hours</b>
VA Fares & Ticketing Level 1 (VA1)	Tuesday 26 January	9.30 am	WLC	2½ hours
VA Fares & Ticketing Level 1 (VA2)	Tuesday 26 January	1.30 pm	WLC	3 hours
The Tourism Industry (DTM112)	Wednesday 27 January	9.30 am	PHall	2 ½ hours
Galileo–Computing Reservation Systems (GAL PRO)	Wednesday 27 January	1.30 pm	WLC	1 ½ hours
Travel Agency and Tour Guide Operations (DTM132)	Thursday 28 January	9.30 am	PHall	2 ½ hours
Introduction to Business Operations (DTM172)	Thursday 28 January	1.30 pm	PHall	2 ½ hours
Marketing (DTM182)	Friday 29 January	9.30 am	PHall	2 ½ hours

\*If you are also taking the Finance for the Travel Industry exam, please see Student Services immediately.

**BRIEF SUMMARY OF EXAMINATION REGULATIONS**  
*(The complete set of regulations can be viewed upon request)*

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| <ul style="list-style-type: none"> <li>✓ <b>ALLOWED</b></li> <li>✓ Pens (black or blue ink only)</li> <li>✓ Pencils (for graphs or diagrams only)</li> <li>✓ Ruler</li> <li>✓ Eraser (but not Tippex)</li> <li>✓ Pencil sharpener</li> <li>✓ Calculator (subject to inspection)</li> </ul> | <ul style="list-style-type: none"> <li>× <b>NOT ALLOWED</b></li> <li>× Mobile phones, PDAs, MP3 players etc.</li> <li>× Bags must be left at the back of the examination room</li> <li>× Food or drink, except for a small bottle of still water</li> <li>× Books, notes or paper</li> </ul> |
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**DURING THE EXAM...**

- There must be no talking or communication between candidates
- Borrowing of stationery from other candidates is not permitted
- If you wish to ask a question, raise your hand and wait for an invigilator to come to you
- Answer books and relevant stationery will be provided
- Candidates may not leave the room in the first 30 or the last 15 minutes
- The invigilator reserves the right to refuse admission to anyone who arrives late without prior arrangement
- Anyone behaving in a disruptive or abusive manner will be asked to leave the examination room

If you have any questions about this timetable, or the exam, please contact the Examinations Officer or Student Services as soon as possible.

# Porchester Hall Porchester Road Bayswater London W2 5HS

Tel: 020 7792 2823

## How to find us

**Road** A40

**Tubes** Royal Oak (Hammersmith and City)

Bayswater (Circle and District)

Queensway (Central)

**Bus** 12 from Oxford Street

94 from Trafalgar

7, 15, 27, 35 from Paddington

**Train** 10 minutes from Paddington Mainline



[Click for Map](#)

## Car Parking

There are 2 NCP car parks within 100 yards of the Hall on Queensway and Porchester Terrace North

Ample street parking can be found locally Monday - Friday after 1830 and Saturday after 1330 and all day Sunday

